

Media Release

Subject: Community Link Booth to be launched at Fiona Stanley Hospital

Date: July 2018

A volunteer-run Community Link Booth will be launched at Fiona Stanley Hospital to connect patients at the discharge point to community support services that will enable them to manage their conditions and avoid re-hospitalisation.

The first of its kind, the booth will be integral to individuals, families, and carers who require emotional and physical support upon departure from the hospital premises.

Patients and those who support them will be able to visit the booth to access information and resources about their condition, and locate local support groups and services aligned with their health and mental health needs.

Supported by Lotterywest, the booth is a collaborative initiative by ConnectGroups Support Groups Association WA and the Health Consumers' Council of WA, and a result of an identified need to reduce the high rate of preventable hospitalisations in Western Australia.

The Community Link Booth envisions a decrease in hospitalisations by providing pathways to non-clinical support services that will assist and empower individuals to self-manage their chronic conditions.

ConnectGroups CEO Antonella Segre says the power of the booth is that it will be run for the community, by the community.

“This is a unique model of care made possible thanks to the innovative thinking of Fiona Stanley Hospital management in recognising the partnership between community and clinical services, leading to positive health and mental health outcomes for patients and carers,” said Ms Segre.

“This could not have been done without the support of Lotterywest.”

The Community Link Booth will be situated at the entrance of Fiona Stanley Hospital and is scheduled to launch this year.

If you would like to volunteer at the Community Link Booth and help connect patients to support services, please contact ConnectGroups on (08) 9364 6909 or email info@connectgroups.org.au